

PRIVACY POLICY

Effective date : 01.01.2024

This Privacy Policy (hereinafter referred to as “Policy”) applies to the trading platform (including websites and any applicable mobile applications used to access the same) (hereinafter collectively referred to as the “Platform”) provided by GOLDEN CDNRG Ltd. (the “Company,” “we,” “us” or “our”). It describes how the Company collects, uses, and discloses Personal Information that we obtain from Users of the Platform and any Account services provided through the Platform, and how we use and disclose that information.

“Personal Information” refers to information supplied by a User from which the identity of such User may be directly or indirectly determined.

By registering for and using the Platform, you agree that your Personal Information will be handled as described in this Policy and the Service Agreement.

Capitalized terms used herein shall have the same meaning as set forth in the Service Agreement.

Information We Collect Directly From You

We collect and process Personal Information about you directly from you when you register to use the Platform or submit such information as a part of the Know-Your-Client (“KYC”), as well as automatically through your use of the Platform.

Personal Account and Profile Information. You can create an account on the Platform. We collect the following information when you register an Account: name, mobile phone number and/or email address.

Other Required Information: We may need to collect certain additional information to comply with legal requirements, such as whether you are a politically exposed person or whether you are on any list of persons with disabilities, such as international sanctions or criminal investigation.

Communications with Us: We collect information you give us during any support and feedback communications via email or when you contact us through contact forms on the Platform. We use this information to respond to your inquiries, provide support, facilitate transactions, and improve our Platform.

Please note that if you are acting as an Authorized Individual on behalf of a User and are providing their Personal Information, you are responsible for ensuring that you have all required permissions and consents to provide such Personal Information to us for use in connection with the Platform and that our use of such Personal Information you provide to the Platform does not violate any applicable law, rule, regulation or order.

Information We Collect Automatically

When you use the Platform, our servers automatically record information using cookies and other tracking technologies, including information that your browser sends whenever you visit the Platform, or your mobile application sends when you’re using it. This log data may include your Internet Protocol address, the address of the web page you visited before coming to the Platform, your browser type and settings, the date and time of your request, information about your browser configuration and plug-ins, language preferences, and cookie data. Such log data is not routinely deleted.

In addition to log data, we may also collect information about the device you use for the Platform, including what type of device it is, what operating system you're using, device settings, unique device identifiers, and crash data. Whether we collect some or all of this information may depend on what type of device you are using and its settings.

We may combine this information with other information that we have collected about you, including, where applicable, your name, username, email address, and other Personal Information.

If you have provided permission through your mobile device to allow us to collect location information through a mobile application, we may obtain your physical location information in terms of latitude and longitude from technologies like GPS, Wi-Fi, or cell tower proximity. You can withdraw your permission for us to acquire such physical location information from your mobile device through your mobile device settings, although we do not control this process. If you have questions about how to disable your mobile device's location services, we recommend you contact your mobile device service provider or the mobile device manufacturer.

How We Use Your Information

We use your information, including your Personal Information, for the following purposes:

- To provide our Platform to you, to facilitate communications and transactions on the Platform, to communicate with you about your use of our Platform, to respond to your inquiries, to fulfill your orders, and for other purposes of servicing your applications.
- To tailor the content and information that we may send or display to you, to offer location customization, and personalized help and instructions, and to otherwise personalize your experiences while using our Platform.
- To better understand how users access and use the Platform, both on an aggregated and individualized basis, in order to improve our Platform and respond to user desires and preferences, and for other research and analytical purposes.
- For marketing and promotional purposes. For example, we may use your information, such as your email address or contact number registered with us, to send you news and newsletters, special offers, and promotions, to conduct contests, or to otherwise contact you about products or information, which may interest you.

How We Share Your Personal Information

- We may disclose the information we receive from you to our affiliates or subsidiaries solely for the purpose of providing the Platform services to you. However, the use and disclosure of your Personal Information by our affiliates or subsidiaries will be in accordance with this Policy.
- We also may disclose the information we collect from you in order to comply with the law, a judicial proceeding, court order, or other legal process, such as in response to a subpoena.
- We may also disclose information we collect from you if we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to your safety or the safety of your property, or violations of our Agreement. about the provision of services or this Policy, as well as evidence in litigation in which we are involved.

Our Use of Cookies and Other Tracking Mechanisms

We and our third-party service providers use cookies and other tracking mechanisms to track information about your use of our Platform. We may combine this information with other Personal Information we collect from you.

Cookies are alphanumeric identifiers that we transfer to your computer's hard drive through your web browser for record-keeping purposes. Some cookies allow us to make it easier for you to navigate our Platform, while others are used to enable a faster log-in process or to allow us to track your activities at our Platform. There are two types of cookies: session and persistent cookies.

Session Cookies. Session cookies exist only during an online session. They disappear from your computer when you close your browser or turn off your computer. We use session cookies to allow our systems to uniquely identify you during a session or while you are logged into the Platform. This allows us to process your online transactions and requests and verify your identity, after you have logged in, as you move through our Platform.

Persistent Cookies. Persistent cookies remain on your computer after you have closed your browser or turned off your computer. We use persistent cookies to track aggregate and statistical information about user activity.

Please note that our systems do not currently respond to «do-not-track» signals.

Disabling Cookies. Most web browsers automatically accept cookies, but if you prefer, you can edit your browser options to block them in the future. The general settings of most browsers will tell you how to prevent your computer from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable them completely. Users of our Platform who disable cookies will not be able to browse certain areas of the Platform.

Third Party Analytics. We use automated devices and applications, such as Google Analytics, to evaluate usage of our Platform. We also may use other analytic means to evaluate our Platform. We use these tools to help us improve our Platform, performance, and user experiences. These entities may use cookies and other tracking technologies to perform their services. We do not share your Personal Information with these third parties.

Security of Your Personal Information

We have implemented reasonable precautions consistent with applicable laws and regulations to protect the Personal Information we collect from loss, misuse, and unauthorized access, disclosure, alteration, and destruction. Please be aware that despite our efforts, no data security measures can guarantee 100% security. Therefore, all Users (including their Authorized Individuals) of the Platform must comply with the security requirements in the Service Agreement and take the following additional steps to help ensure the security of their Personal Information and the access to their account:

- You should choose a robust user identification, password, and PIN to access your account (“User Credentials”) that nobody else knows or could easily guess. User Credentials must meet the requirements we specify when you establish those User Credentials. You must keep your User Credentials secure and confidential and not disclose them to third parties.

- You should install anti-virus, anti-spyware, and firewall software in your personal computers and mobile devices.
- You should update operating systems, anti-virus, and firewall products with security patches or newer versions on a regular basis.
- You should remove file and printer sharing in computers, especially when they are connected to the internet.
- You should make regular backups of your critical data.

- You should consider the use of encryption technology to protect highly sensitive or confidential information.
- You should completely log off and clear your browser cache after finishing each online session with the Platform.
- Do not install software or run programs of unknown origin.
- You should delete junk or chain emails.
- You should not open email attachments from strangers.
- Do not disclose personal, financial, or credit card information to little-known or suspect websites.
- Do not use a computer or a device that cannot be trusted;
- Do not use computers in public places or internet cafes to access online services or conduct financial transactions on our Platform.

If you become aware of any unauthorized use or access of your Account or User Credentials You should immediately notify us at info@c-dinar.com. We are not responsible for any lost, stolen, or compromised User Credentials or for any activity on your Account via unauthorized activity using your User Credentials.

Right to Access, Correct and Delete Personal Information.

You can access, edit, update, or delete your Account or Personal Information we have collected at any time by accessing your Account settings or emailing us at info@c-dinar.com. We will respond to your requests within a few days.

Please note that notwithstanding the foregoing, there may be circumstances in which we are unable to accommodate a request to edit, update, access, or delete an account profile or Personal Information. This includes but is not limited to:

- when we receive a legal request or claim regarding your Personal Information
- when there is a criminal investigation or request from law enforcement authorities regarding you
- when we need to carry out our own investigations to ensure the security of your Personal Information and your property rights

If we determine that we are unable to accommodate a request in any particular case, we will provide you with an explanation of why that decision was made and a contact to resolve your issue further. To protect your Privacy and your Property, we will always take reasonable steps to verify your identity before responding to any request.

Transfer of Information

Please note, we may store your Personal Information on servers located in the countries where our offices are located. If such jurisdiction is outside your jurisdiction of residence, you consent to the transfer of your Personal Information to another jurisdiction for purposes of providing the Platform services to you, even if that jurisdiction provides less protections for Personal Information than your

jurisdiction of residence. We will ensure that security provisions are in place consistent with our obligations to maintain the security of your Personal Information under the laws of your jurisdiction of residence.

Retention

We retain your Personal Information as long as you maintain an Account on the Platform. We will cease to retain your Personal Information as soon as:

- the purpose for which that Personal Information was collected is no longer being served by its retention
- retention is no longer necessary for legal, accounting or business purposes.

Changes to this Policy

This Policy is current as of the Effective Date set forth above. We may change this Policy from time to time, so please be sure to check back periodically. Any changes on the Platform we will post to this Policy. If we make any changes to this Policy that materially affect our practices with regard to the Personal Information we have previously collected from you, we will endeavor to provide you with notice in advance of such change by highlighting the change on our Platform or providing a push notification through the Site (you should make sure your Site settings allow for such push notifications) or sending an email that you have provided in your Account.

If you have questions about the privacy aspects of our Platform or would like to make a complaint, please contact us via our live chat services or at info@c-dinar.com.